



## **Cancellation Policy – Homeschool Program 2021**

Registration is only confirmed when full payment has been received from a participant.

If sufficient confirmed registrations have not been received to run a term's course 7 days in advance of the scheduled starting date and the term is cancelled, all confirmed participants will be notified and receive a full refund.

To ensure class cohesion and to minimise disruptions, bookings are not transferrable. Bookings are final and there are no refunds. Only the student enrolled can attend their nominated session.

Our Animal Park is fully operational in times of wet weather and all weekly sessions will proceed. We have multiple indoor and outdoor covered areas to proceed with our learning and discovery sessions. Should severe weather see Animal Park closure that week's session will be rescheduled to a later date.

Participants may have extenuating circumstances that prevent them from undertaking their course. Where evidence can be successfully provided to support the participants' circumstances, a voucher will be offered for another park entrance or activity. Applications should be made to [park@macadamiacastle.com.au](mailto:park@macadamiacastle.com.au)

Children may remain in the park after their session under adult supervision but guardians must either have an annual pass or pay day admission.

### **COVID-19**

The health and wellbeing of our workshop participants, visitors, staff and animals is of our highest priority.

The Macadamia Castle COVID 19 Safety Plan is available for inspection.

We have limited the number of participants enrolled into our workshops to ensure we comply with social distancing restrictions.

If cancellation of a session or term occurs due to government restrictions a full refund will be offered for unused payments.